

Thursday 29th January 2026

Inappropriate Language Online

Dear Parents/Carers,

We are writing to make you aware of concerns regarding inappropriate online conversations involving a large group of Year 6 pupils that has taken place on **Roblox** and **Snapchat**.

A number of children in Year 6 have been using inappropriate language and aggressive comments on these platforms. These interactions occur through in-game chat functions and private messaging and sometimes include people they do not know.

We would like to remind families of the **age restrictions** for these platforms:

- **Snapchat** has a minimum age requirement of **13 years**. This means it is not appropriate for primary-aged children, including those in Year 6.
- **Roblox** is accessible to younger users; however, it includes social features such as live chat and messaging. Some content and interactions may be unsuitable without strict privacy settings and supervision. Roblox recommends parental controls and additional restrictions for users under 13.

We strongly encourage parents and carers to:

- Regularly **talk to your child** about their online activity and who they are communicating with.
- Ensure **privacy settings and parental controls** are enabled on all apps and games.
- Monitor chat functions and friend lists.
- Reinforce the importance of **being kind and respectful online** and reporting anything that makes them feel uncomfortable.
- Check that your child is only using apps that are **appropriate for their age**.

Online safety and good online behaviours are most effective when schools and families work together. We appreciate your support in helping our children develop safe and responsible online habits.

If you have any concerns or would like advice on parental controls or online safety resources, please do not hesitate to contact the school.

Kind regards,



Nicky Ross
Headteacher **Woodpecker Hall Academy**
NSCT Leader of Primary Education