

September 2020

Dear Nursery and Reception Parents,

I have been speaking with my Senior Leadership Team this week who have informed me that some parents have been verbally aggressive with them due to the arrangements in place for the end of the day collection.

Firstly, my staff are not here to be verbally abused by anyone. If you have an issue, please speak to my team in a calm and respectful manner. Any form of abuse will not be tolerated. My team are here to make sure we keep our children and the community safe during drop off and pick up.

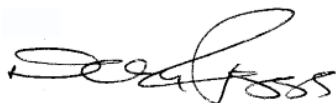
I appreciate that some parents are not happy that they have to walk through the one-way system to collect from Cuckoo Hall then Woodpecker and this means some additional walking. You have also raised the issue that you then exit the school on the opposite side from where you have parked the car.

Although I understand your frustration I need to ask that you continue to follow the one way system. This has been put in place to ensure the smooth entry and exit of over 1000 children, and several hundred parents across both schools.

We are in the middle of a pandemic. The pandemic is not over. If you watch the news you will see that cases are rising all over the country. So it is more important than ever that we follow the safety measure put in place. This will ensure your safety and the safety of others.

We will continue to review all of our safety measures on a weekly basis and make any changes where we can improve further on the safety of our school community.

Kind Regards



Nicky Ross