

Goodbye ParentPay - Hello 'Arbor': Have you set up your account?

04/09/2020 Goodbye ParentPay - Hello 'Arbor': Have you set up your account? You can no longer use ParentPay which we have replaced with a new system called 'Arbor'.

You will need to set up a new account on 'Arbor' to pay for food, trips and clubs.

It is important you now do this - if you haven't already created your account.

What do you need to do?

You will receive an email from the school this week. Please ignore it if your account is already set up.

When you receive it, please click on the link in the email.

Then click on the "First time logging in?" Please login via laptop or desk top for the first time. Don't use your phone.

You will be prompted to enter the email address this message was sent to and you will then receive a second email to enable you to set a password and to then login to your 'Arbor' account.

You will be asked to set a password. On your first login only, you will also need to enter your child's date of birth to access the dashboard of information.

If you do not receive an email by 5pm on Friday 4th September, please contact the school office on Monday 7th September and we will promptly resend it to you.

More information

For more information about creating your 'Arbor' account go to <https://woodpecker-hall-primary.uk.arbor.sc/?/home-ui/index>