NORTH STAR
COMMUNITY TRUST

Home-school agreement

Reception - Year 11

Primary and Secondary Academies

March 2026

By accepting a place at an academy within North Star Community Trust (NSCT), parents, carers and children agree to abide by and respect our rules, regulations and policies.

Everyone is also expected to enter into the spirit of and fully support their academy's expectations of good behaviour and conduct.

Similarly, parents, carers and children can expect the same from all of our staff.

Our academies and staff will:

- Continually strive to provide excellent teaching and learning resources in order to best support every pupil to achieve their full potential;
- Ensure statutory and school policies and procedures are followed;
- Set relevant work for school and home, ensuring that it is regularly marked to a high standard and feedback shared with pupils;
- Make sure the academy is a safe and happy place to learn and work;
- Provide parents and carers with reports of progress and keep family informed of any concerns as soon as they arise;
- Respond to any questions or queries as quickly as possible;
- Work closely with parents to ensure that each pupil is appropriately supported at home and school;
- Hold consultation meetings for parents and carers which they are required to attend;
- Provide high levels of training and development for staff.

Parents / carers will:

- Support their children and encourage them to support the academy by following the rules including wearing the correct uniform and not be in possession of any items the school considers inappropriate or banned;
- In line with the school's attendance policy ensure regular attendance and punctuality of their child agreeing to notify the school before 9.00am if they are absent or late; providing medical or other evidence for lateness or absence when requested by the school; avoiding holidays during term time and not arranging medical and dental appointments outside of school hours wherever possible;
- Ensure children behave well at all times, whilst in and out of uniform;
- *Parents of primary academy pupils will collect children promptly after school has finished;*
- *Parents of secondary academy pupils will ensure that students can get home safely after school;*
- Make sure that any family holidays are not taken during term time, on school days;
- Support the academy by being a good role model to their children by displaying appropriate behaviour and language, and by explaining to their children the importance of abiding by the school rules;

- Support and help the enforce the academy's approach to online safety and artificial intelligence as per the Technology and online safety policy available on the school website;
- Be on time for appointments made with staff to discuss progress or concerns;
- Work closely with the school to maintain excellent standards of schoolwork, homework and behaviour, especially by paying attention to all reports and professional advice from staff, by attending all parents and carers meetings and supporting children with work at home;
- Pay promptly for school meals, clubs and trips, and ensure their account is always in credit;
- Quickly inform the school of any problems or difficulties concerning children;
- Immediately inform the school of any change of address, contact details or any circumstances which may affect the smooth administration of the academy.
- Understand that, where required, any personal care arrangements must be agreed by the school, parents / guardian (and, if appropriate, the child)
- Accept they may be liable to contribute to the cost of repair or replacement of any school property their child damages

Pupils will:

- Always follow the academy's agreed rules;
- Attend school every day arriving to registration and lessons on time ensuring they inform a member of staff if they are late or unwell or if there is a problem affecting their attendance or punctuality. Truancy will not be tolerated
- Make sure they are in the right class at the right time. Moving around the school must be done quietly.
- Make sure that they look smart at all times. Pupils should ensure they are always wearing the correct school uniform including footwear. Uniforms should be treated with respect;
- Always behave in class, listen carefully to the adult in charge and work quietly unless asked to speak;
- Always address adults correctly and be polite. Answering back or any rudeness is unacceptable;
- During break times consider their own and others' safety at all times. Remember that break and lunch times are the right time to use the toilet, except in an emergency;
- Not shout and remember to have good table manners during lunchtime;
- Be on their best behaviour at all times, including the journey to and from school and during all school visits and trips;
- Always be polite and respectful to visitors and members of the public both in and out of school.
- Accept that some items may be considered inappropriate or banned by the school

Rights and responsibilities

Our academies have very high expectations of its trustees and governors, staff, parents, carers and pupils.

Everyone has the right to: -

- enjoy school life in peace and safety;
- be an individual and have the right to take pride in being different, whilst respecting others;
- fulfil their full potential;
- raise the issue if someone is making them unhappy;
- not tolerate harassment of any kind.

Everyone must commit to: -

- be tolerant of others, regardless of difference;
- be kind and considerate to others;
- always do their work to the best of their ability;
- show respect for other people's property and possessions;
- respect academy property, buildings and surroundings.

Our staff are absolutely committed to listening to parents, carers and pupils. The class teacher is the first point of contact to discuss any concerns but if the issue continues a parents can always ask to speak to the head teacher in a primary academy or the head of year and / or head teacher in a secondary academy.

If your concern remains, or you think we could do something differently, then you can request a copy of the parental complaints procedure which is also available on the policy page of the school's website.

We will always endeavour to resolve any concerns as soon as possible.

Once you have read this agreement, please complete and return the final page to us.

Academy contact details:

Enfield Heights ACADEMY	**Enfield Heights Academy** 1-3 Pitfield Way, Enfield, Middlesex EN3 5BY Phone: 020 8805 9811 email: heights@northstartrust.org.uk Head teacher: **Stella Gannon**
Heron Hall ACADEMY	**Heron Hall Academy** 46 Queensway, Ponders End, London EN3 4SA Phone: 020 8443 9631 email: heron@northstartrust.org.uk Head teacher: **David Maytham**
Kingfisher Hall PRIMARY ACADEMY	**Kingfisher Hall Academy** 40 The Ride, Enfield, London EN3 7GB Phone: 020 8344 9890 email: kingfisher@northstartrust.org.uk Head teacher: **Gemma Vincent**
Woodpecker Hall PRIMARY ACADEMY	**Woodpecker Hall Academy** Cuckoo Hall Lane, Edmonton, London N9 8DR Phone: 020 8804 4126 email: woodpecker@northstartrust.org.uk Head teacher: **Nicky Ross**

Home-school agreement receipt form

Authorisation

PUPIL NAME (Please print clearly):	

Parent / carer (Please print clearly):	

With regard to the following academy (please tick the appropriate box) I confirm that I have received a copy of, read and understood the Home-school agreement.

Enfield Heights ACADEMY	Heron Hall ACADEMY	Kingfisher Hall PRIMARY ACADEMY	Woodpecker Hall PRIMARY ACADEMY
☐	☐	☐	☐

Parents' signature

Signature:		Date:	